

Manuel Negro



PROFILE

High school graduation in computer science. I'm a reliable team player, fast learner and lover of new technologies.

CONTACTS

- +39 349 62 12 326
- manuel.negro1997@gmail.com
- Via Spinelli, 30 - 26853 Caselle Lurani
- @manuelnegro1997
- www.negromanuel.it

SOFT SKILLS

- Problem-solver
- Team Player
- Good listener

IT SKILLS

- Active Directory
- Administrator Office 365
- Windows/MacOs

LANGUAGES

ITALIAN: **Native language**
ENGLISH: **B1**

OTHERS

Driving license: **B**

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WORK EXPERIENCE

IT Support Engineering

Prima Assicurazioni / Jun 2022 - Present

Creating internal processes, contacting various IT vendors, managing Azure AD, Intune, Knox. IT infrastructure management.

Junior Desktop Specialist

Casa.it / Sep 2018 - Present

Hardware and software troubleshooting, creation and maintenance of enterprise systems. (Azure, AD, Office 365).

IT Help-Desk

UNI-Ente italiano di normazione / May 2016 - May 2018

First level helpdesk internships, in accordance with Italian Law n°107/2015.

EDUCATION

TECHNICAL SUPPORT FUNDAMENTALS

Coursera & Google / 2021

Technical Support Operator Certification

HIGH SCHOOL DIPLOMA in COMPUTER SCIENCE

IIS Volta Lodi / 2018

High School Graduation

Rating: 68/100

ECDL

IIS Volta Lodi / 2014

IT ESSENTIAL

IIS Volta Lodi / 2016

VOLUNTEERING

ITALIAN RED CROSS

Lodi / 2014 - Present

Certified Emergency Medical Technician

CIVIL PROTECTION

Caselle Lurani / 2010-2013